

The Local Offer

The Local Offer

Brings together Information and Advice in one place to make it easier for families of children and young people (aged 0—25) with SEND to find the services and support they need.

It has been developed by working with parents, young people, professionals and staff from a wide range of services. This group constantly keeps the local offer under review and is a work in progress.

Access the Local Offer for Manchester on:

www.manchester.gov.uk/sendlocaloffer

or

Google: Manchester Local Offer

Help & Advice can also be found on:

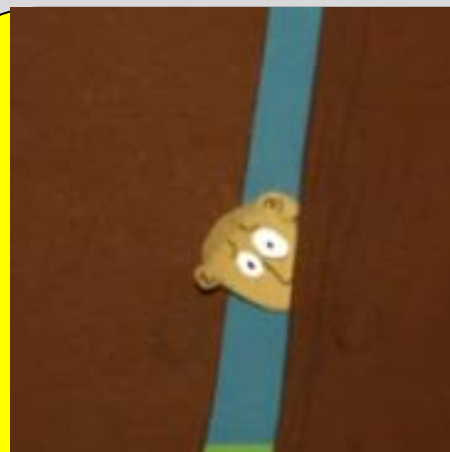
www.manchester.gov.uk/helpandsupportmanchester

SENDIASS

Special Education and
Disability Information, Advice
Support Service Manchester

Helping parents, carers & young people

We are a statutory service offering free confidential, impartial advice and support to parents/carers children & young people (aged 0-25) with special educational needs and disability.



Helpline

0161 209 8356

Monday-Friday 8.30am – 3.30 pm

or

parents@manchester.gov.uk

or

<https://www.iasmanchester.org>

SENDIASS

Special Education and
Disability Information, Advice
Support Service Manchester

*Do you have
questions about your
child's Special
Educational Needs ?*

*Need to talk to
someone about your
options or next steps
with your child's
education?*

*Do you understand
how to access the
support you need?*

How we work

Our service is confidential and free, and we offer support to parents, carers, children and young people up to the age of 25.

What does IAS Manchester do?

We provide the following:

- Advice, information and individual support about the special education needs system including Education, Health and Care (EHC) plans
- Support with education letters and meetings about your child's SEN
- Support to make your views, choices and decisions known
- A confidential and impartial telephone helpline service
- Attendance at monthly parent/carer drop-ins in community locations
- Encourage partnership and dialogue between parents, Children's Services (Education), schools and voluntary organisations
- Liaise with the Education, Health and Care Plan team and schools' SENCOs to progress your issues

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We Provide

Information on school admissions and appeals

- Information on school exclusion
- Information on disability discrimination
- Support meetings in relation to SEN and disability issues
- Advocacy in meetings
- Informal disagreement resolution and mediation between parents, schools and Local Authority
- Information on formal disagreement resolution and mediation services
- Information on other avenues of support to the voluntary and community sector
- Information on Health and Social care and the Local Offer
- Help to make Parents' voices heard to influence change and development of services



IASM wishes to thank Justin Lees for the artwork on this

For Young People

Our service must be **impartial**. That means we will be unbiased and we will not tell you what to do. We will give you the information you need so you can make your own choices.

We are a confidential free service. This means that your meetings will be private unless someone is in danger in danger of being hurt.

You can contact us on your own or with someone else's help. Your parent can contact our service on your behalf as well but we would need your permission to talk with them if you are 16 or over.

We can also support you on your journey into adulthood and provide advice, signpost to post 16 college, apprenticeships and training.

